

The Oasis Board Newsletter, September 2025

Update

As autumn turns to winter, we're looking ahead to make you aware of some Oasis updates:

During the colder months, new steps will be installed to provide a gentle entrance to the swimming pool. These steps will be beautifully tiled, enhancing the pool's appearance and making it easier for everyone to enter and exit.

The board is considering the installation of electric vehicle charging stations in two of the visitor parking areas. This would be a great step forward in keeping The Oasis modern and prepared for the future. We look forward to providing you with more updates on this initiative next year.

The Managing Agent and the board have been investigating an overcharge from the electricity company, which has now been confirmed by our accountants. We are currently in the process of claiming a refund estimated to be between £30,000 and £40,000. This has been a challenging situation, but we hope to conclude it in the near future.

Marilyn and Roger are Retiring

It is with huge gratitude and admiration that we share the news that Marilyn and Roger are retiring from the board. After years of tireless dedication, they are taking a well-deserved rest. While their presence will be sorely missed, their impact on The Oasis will be felt for years to come.

They have given countless hours of energy, determination and passion to making The Oasis a better place for us all to live. Many of the improvements they've driven forward are easy to see, but much of their hard work has happened quietly behind the scenes, ensuring everything runs smoothly and that our homes are safer, stronger, and more beautiful. Here are a few words from them directly...

A Message from Roger and Marilyn

"When 49 flats united to vote us onto the board and replace the existing directors, we had a clear mission: to prevent the proposed near-doubling of the service charge. We accomplished that goal, and from that moment on, we have consistently worked to prove that the trust placed in us was well-deserved.

Looking back, we are incredibly proud of what has been achieved together over the past few years. Much of the board's work goes on quietly in the background, and it's easy not to notice the countless hours of negotiation, planning and problem-solving involved. But the results are

there for everyone to enjoy and benefit from, whether that's in safer homes, better facilities, or a stronger financial footing.

Some of the highlights we've been privileged to be part of include:

- Negotiating the Freehold for just £1.00 and completing the Deed of Variation to negate the escalating ground rent clause.
- Winning the Poole in Bloom award for The Oasis gardens, which continue to thrive and bring joy to residents and visitors alike.
- Refurbishing the leisure complex on a very tight budget, the feedback from residents has been fantastic, and the new family and unisex showers have proved especially popular.
- Implementing the fire door project, a challenging yet vital improvement, has made the A Block safer and ensured we meet all regulations.
- The board has completed much of the internal and external decorating for Blocks A and B. This has also included ongoing maintenance, such as installing a new entrance door for Block B and repairing the balconies.

None of this has been easy, but it has absolutely been worth it.

As we step down from the board, we would like to express our sincere appreciation for having worked with such a dedicated team. Wayne's extensive knowledge, along with the commitment of the rest of the board, ensures that The Oasis is in very capable hands. We also want to acknowledge our managing agent, whose professionalism and consistent support have been invaluable in helping us complete these projects.

Exciting projects are on the horizon, including the new pool steps and the exploration of EV charging points. We look forward to seeing them take shape.

We will truly miss the camaraderie and our shared determination to do our very best for Oasis, although we may not miss all the late nights and hard work! Thank you all for your unwavering support, encouragement, and kind words throughout this journey.

With our warmest thanks and best wishes",

Roger & Marilyn

The Directors

Oasis Poole (Management) Ltd